



The Future of Government Work is Here

A secure, compliant cloud platform to modernize how agencies deliver outcomes

Government work is evolving, but legacy systems have not kept up. Today's public sector teams are expected to deliver services faster, collaborate across silos, and respond to citizen needs in real time. But many agencies remain anchored to aging systems that limit innovation, stretch resources, and delay impact.

Legacy infrastructure transforms from a technical challenge into a direct barrier to mission success.

Routine patching, upgrade cycles, and siloed data take time and energy away from serving citizens.

Cloud offers a path forward, and Atlassian Government Cloud brings federal teams a secure, compliant option designed to support their missions.

Atlassian Government Cloud changes that. Built specifically for US government agencies, it combines much of the flexibility of Atlassian Cloud Enterprise with the security and oversight of FedRAMP Moderate authorization. It unlocks the full value of modern work without compromise.

Confident compliance with real performance

Atlassian Government Cloud runs on US-based AWS infrastructure across dual commercial regions and is fully segregated from commercial tenants. It provides tighter controls and the assurance of a fully FedRAMP Moderate authorized environment available for Jira, Confluence, and Jira Service Management.

Every deployment includes:

- FedRAMP Moderate authorization
- Segregated environment limited to US government entities and contractors
- Role-based access control and detailed audit logging
- Continuous monitoring and a 99.95% uptime SLA as part of general availability
- Required SSO integration from the start, aligned with agency policies



“We’ve had to maintain server infrastructure before. It’s not pleasant. Being on Atlassian Cloud Enterprise means we don’t have to do that anymore.”

JEFF GARRETT

California Department of Health Care Services

Cloud platforms often promise transformation. Atlassian Government Cloud delivers it in a framework built to support agency missions. It gives technical teams the guardrails they need while empowering business and program users with tools that work out of the box.

Designed for complex teams and real-world collaboration

Atlassian Government Cloud brings Jira, Jira Service Management, and Confluence together in one secure, scalable workspace. These tools are not just integrated. They are designed to work together in ways that reflect how federal teams operate.

- **Jira** helps technical and non-technical teams manage projects, track deliverables, and run programs using agile, Kanban, or waterfall workflows. With reusable templates and a modern user experience, teams can launch workspaces quickly without waiting on administrators.

- **Confluence** powers agency-wide documentation, standard operating procedures, and collaboration. Built-in insights help teams understand how content is being used and improve access to institutional knowledge. Mission Control dashboards surface engagement metrics across spaces so administrators and program leads can see what is working and where to improve.
- **Jira Service Management** enables fast, accountable service delivery across IT, HR, procurement, and other functions. It is not just a help desk. It is a connected ITSM platform that brings visibility to incidents, requests, and changes.

Platform innovations that unlock speed, clarity, and control

The shift to cloud is not just about where systems are hosted. It's about how teams work. In many agencies, processes are still slowed by manual steps, disconnected tools, and siloed data. Atlassian Government Cloud brings these elements together in one platform that simplifies collaboration, reduces duplication, and helps teams respond faster.

This secure, integrated environment offers Jira, Confluence, and Jira Service Management within Atlassian Government Cloud. These products support a wide range of use cases, from project management and knowledge sharing to service delivery and beyond.

Together, they help agencies reduce tool sprawl, improve visibility, coordinate work across departments, and streamline workflows to reduce unnecessary context switching. With built-in integrations and automation, teams can move smoothly from planning to execution to service delivery, sharing progress across products and reducing the risk of manual errors while maintaining control.

Atlassian Government Cloud platform-level

Feature	Data Center	Atlassian Government Cloud
Atlassian Analytics	✗	Coming soon
Automation templates	✗	✓
Smart Links between Atlassian products	✗	✓

Jira: Flexible project management for mission-scale work

Jira in Atlassian Government Cloud supports both centralized control and decentralized execution. Company-managed and team-managed projects allow teams to adopt structures that fit their needs, whether that's managing an agency-wide transformation or enabling a mission team to launch quickly.

Modern views like calendar and timeline help visualize milestones and delivery schedules.

Jira: Data Center vs. Atlassian Government Cloud

Feature	Data Center	Atlassian Government Cloud
Company-managed projects	✓	✓
Project archiving	✓	✓
Issue archiving	✓	✓
Team-managed projects	✗	✓
Calendar view	✗	✓
Advanced Forms	✗	✓
Insights (board and backlog insights)	✗	✓

Confluence: Collaborative knowledge for high-stakes work

Confluence in Atlassian Government Cloud transforms agency knowledge into an active asset. Teams can co-author content and leave inline comments while still in edit mode—something not available in Data Center—to improve clarity and provide visibility across individuals, teams, and departments.

Features like presenter mode support briefing and alignment sessions, while Mission Control provides administrators with actionable insights about what content is being used and where engagement is dropping. These tools help agencies turn documentation into a force multiplier.

Confluence: Data Center vs. Atlassian Government Cloud

Feature	Data Center	Atlassian Government Cloud
Cloud editing experience	✗	✓
Whiteboards	✗	✓
Presenter mode	✗	✓
In-line comments in edit mode	✗	✓
Update page owners	✗	✓
Mission control	✗	✓

Jira Service Management: Service delivery that scales

Jira Service Management in Atlassian Government Cloud gives teams a modern platform for handling requests, incidents, and change processes across technical and operational environments. Built-in incident management, powered by Opsgenie, helps agencies respond faster without switching systems.

Templates and advanced forms simplify intake, streamline workflows, and help ensure that even complex approvals can be tracked and resolved with confidence. Agencies can use these capabilities to extend Jira Service Management beyond IT, supporting service delivery across departments like HR, legal, facilities management, procurement, and even public-facing processes such as FOIA requests or correspondence management.

Jira Service Management: Data Center vs. Atlassian Government Cloud

Feature	Data Center	Atlassian Government Cloud
Advanced Forms	✗	✓
Opsgenie (incident management) built-in	✗	✓
Change management	✗	✓
Templates & views	✗	✓

Migration without disruption

Moving to Atlassian Government Cloud is not just about switching platforms. It's an opportunity to simplify your architecture, reduce technical debt, and set your agency up for secure, scalable operations.

Every Atlassian Government Cloud customer receives a dedicated Cloud Migration Manager to help plan, coordinate, and support the transition. For complex migrations, dual licensing is available for up to 12 months so agencies can maintain continuity across their Data Center and Atlassian Government Cloud environments during the migration process.

Migration support includes:

- Planning toolkits, templates, and best practices
- Tooling to complete migrations from Data Center or commercial cloud to Atlassian Government Cloud
- User enablement resources and cloud adoption guidance
- Optional support from trusted Atlassian solution partners

This is not a lift and shift. It is a transformation with built-in support at every step.

The future is already underway

Atlassian Government Cloud gives government teams the tools to deliver faster, work smarter, and adapt confidently to change. With rising pressure to modernize, agencies can count on a platform that combines compliance, flexibility, and performance to keep missions moving forward.

Ready to get started?

Reach out to our [public sector sales team](#) to learn more about Atlassian Government Cloud and how it can help you improve efficiency and collaboration in your agency.